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JIVDANI HOSPITALS PVT. LTD.

April 27, 2006

Mr Satish Kini
Principal Consultant and Director
21st Century Health Management Solutions
Mumbai

Sub: Our experience with 21st Century HMS at Alliance Hospital

Dear Mr. Kini,

We take this opportunity to express our satisfaction with the way 21st Century Health Consultants, Mr Sachin and Mr Sankar, have guided us to a very successful, smooth and rapid implementation of 21st Century HMS at Alliance Hospital, Nallasopara.

Over the last one and half year or so since we started the implementation of 21st Century HMS, I have been personally interacting with your HMS Consultants, Mr Sachin Chavan and Mr Sankar. We are happy to acknowledge the Rapid Implementation Methodology followed by 21st Century Health and the in-depth knowledge of Hospital issues and competence of your consultants has helped us to streamline our existing process in the hospital and review our policies to become a Best Practices Hospital.

Another aspect I think I would like to mention here is, that your consultants are very confident and empowered.

Thanking you and wishing you and your consultants all the best in the future as well.


Dr. Sunil Joshi,
Medical Superintendent.

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